



Westhaven

Live how you choose.



2022 ANNUAL REPORT

Like branches on a tree, we

all grow in different directions

yet our roots

Westhaven acknowledges the Traditional Owners of Country throughout Australia. We pay our respects to Elders past and present.

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Westhaven is proud to display the Tick of Charity Registration from the Australian Charities and Not for Profit Commission. It is a representation that we are registered, transparent and accountable, which can give you peace of mind.



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Who we are and What we do



Beth



Westhaven is a not for profit charity in NSW, which reinvests all profits back into supporting people with disability. Westhaven has been supporting families in our communities for over 65 years, through our focus on quality and flexible disability services including social support, living arrangements and employment services.

Our Purpose

We provide ways for Adults, Children and Young People with a wide range of disabilities to live life the way they choose.

Our Vision

Live life the way you choose.

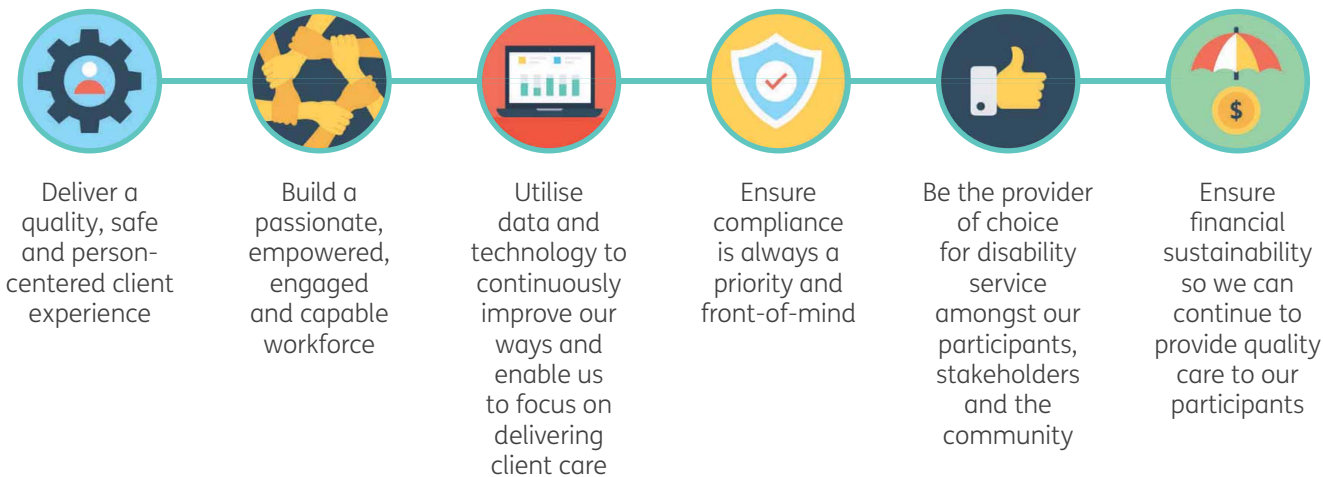
Our Values

At Westhaven, people are at the centre of everything we do. This means we value **CHOICE**:

Connections **Happiness** **Opportunities** **Individuality** **Cooperation** **Equity**

Strategic Pillars

Strategic Pillars have been implemented in order to deliver the organisation’s vision to enable “adults and children with a wide range of disabilities to live life the way they choose.”





CEO & Chairman's Report

Global Uncertainty and Complexity

This year has continued to provide challenges. The COVID-19 pandemic has continued to test how Westhaven and other disability service providers continued to provide services. The ongoing waves of COVID-19 meant that a large number of staff were affected which set challenges that required re-rostering of staff, managing staff availability, delivering service while wearing PPE, updating vaccinations data and enforcing mandatory vaccinations. However the team at Westhaven has continued to demonstrate incredible resilience and have focused on delivering client outcomes in a safe and compliant manner and helping clients, their families and the wider community get through it all.

Throughout this time we have been incredibly grateful for the support of our staff, partners, funding providers, suppliers and our supporters.

Financial Discipline in trying times.

Westhaven achieved a solid result in FY21

- Service Delivery revenue of \$62M
- Small operational surplus

Strong financial discipline despite very challenging trading conditions during COVID-19 when several services were closed including Community and Day Programs and the factory has allowed Westhaven to support participants in our chosen markets of regional NSW including Broken Hill, Dubbo and Orange. Westhaven has also seen strong organic growth in the demand for services which is a

reflection of the excellent service delivery by the support staff and team leaders.

Driven by our purpose

In March the Leadership Team and the Board met to finalise the development of a new five year strategy which will guide the organisation. The mission and purpose of the organisation remains the same to support clients to "live the life they choose." The strategy developed four strategic pillars which will be the focus for the future. They are:

- **Our Client Experience** - Provide an exceptional client experience that you can count on.
- **Our People** - Be the place you want to work.
- **Our Culture** - Deliver on our purpose through learning and innovation.
- **Our Impact** - Create sustained growth and impact for our stakeholders.

These pillars will be linked with strategic objectives and key performance indicators to track the delivery of the W27 strategy.

Over the next five years, we will expand our impact by sustainably growing our personalised, high quality and innovative services for people with disability to thrive and live life the way they choose.

Conclusion

There is no doubt we continue to live in an uncertain and challenging world. Despite this complexity, the good news is Westhaven is in a strong and resilient position:

Westhaven achieved
a solid result in FY21
Service Delivery
revenue of \$62.5M
Small operational
surplus

- We have a clear strategy to deliver long-term value with a focus on clients, staff, impact and culture
- We have strength in our balance sheet, our people and performance culture; and
- We remain committed to our mission and purpose and have strong support from our stakeholders.

In short, we believe the future is clear.

Thank you

Matthew Irvine
Chairman of the Board

Andrew Everett
CEO



Corporate & Governance



Quality Safety and Risk Services is the most important element of the transformation journey that Westhaven has been on during 2021-2022.

These services continue to be the major focus for the teams, ensuring that we are meeting the regulations and legislative requirements as we continue to grow and expand our services.

At Westhaven we continue to promote a culture of safety and quality for both participants, children and young people (CYP) and our staff and visitors. Through incident and risk management and continuous quality improvement.

1. A future-fit approach to Quality, Safety & Governance by investing in the Governance and Quality teams.
2. Challenging times supported the COVID-19 pandemic response and continued to deliver services through the pandemic safely.
3. After many months preparation and review, Westhaven successfully achieved NDIS accreditation, where our external auditors have independently highlighted Westhaven's good governance with outstanding results in this.
4. Achieved recommendation by Office of the Children's Guardian (OCG) audit for renewal in September 2022.

Our Good Governance Principal Practices

Having a Vision for the Future – Recently reviewing the organisation strategy to ensure that we are clearly communicating quantifiable goals for improving service delivery.

Partnerships – Our participants and CYP are at the centre of everything we do. Board engagement days include engagement with the Client Council, membership of which is made up of participants and CYP, to hear what we are doing well and what we can improve on.



Safety Culture – Board and executives set the tone for quality culture by engaging deliberately and frequently with the frontline to talk about quality/safety and act on feedback.

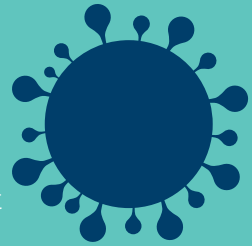
Continuous Learning and Improvement – We continue to invest in frontline and corporate staff to understand what “quality and safety” means. Staff are provided with opportunities and encouragement to further their skill set and qualifications. We celebrate our successes and are transparent where we need to improve.

Leadership – We continue strong, transparent, supportive and accessible leadership, fostering a culture of learning, accountability and openness, with strong staff engagement.

Teamwork – We collaborate throughout the organisation to ensure that we engage with the staff to ensure support is provided at all levels of the organisation.

Quality Improvement – We continue to establish methods and data that we use to drive and design actions to improve safety and quality.

Our response to COVID-19 pandemic



During the COVID-19 Pandemic , Westhaven implemented a COVID-19 Response Team. The aim of this team was to ensure the safety of all staff, participants/children young people (CYP) and visitors. The response team met weekly to review state wide and disability specific requirements.

The response team addressed operational challenges that impacted on delivery of service for Westhaven participants/CYP in relation to COVID infection. We developed a pandemic management plan that mapped out a variety of scenarios and what response Westhaven would have depending on the size or criticality of any break.

Vaccinations

Westhaven monitors the requirements of all staff that require to be fully vaccinated from COVID-19. Also we are extremely proud and happy to announce that 100% of our participants that have given consent, have been fully vaccinated.

The vaccinations took place back from July 2021 when Westhaven, with the assistance Dubbo Family Doctors, organised over 400 shots of the vaccine to be administered to Westhaven's participants and staff.

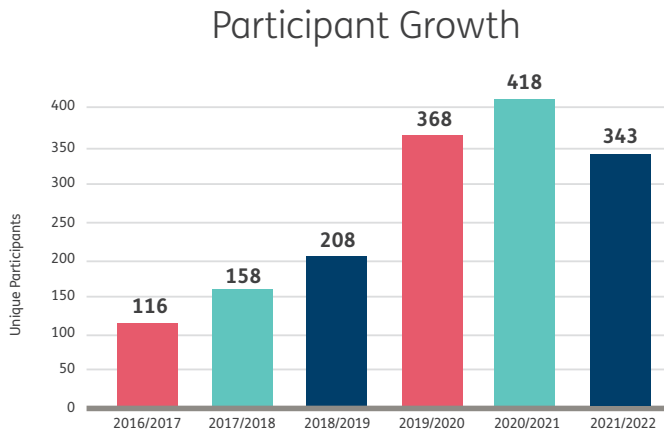
To ensure that the participants and staff were not at risk Westhaven actively sourced other options to have the vaccines when Commonwealth were struggling to rollout these vaccines during this difficult period.

Westhaven organised clinics, in conjunction with Dubbo Family Doctors, to ensure all participants, and staff had access to their vaccine and booster shots.

Westhaven continues to monitor any outbreaks of COVID-19 with a robust system to identify any risks to our participants, children young people and staff, through signing in at each site, identifying if there are any risk of illness being spread, also checking on the wellbeing of each staff member as they enter the service.

Year at a Glance

Adults

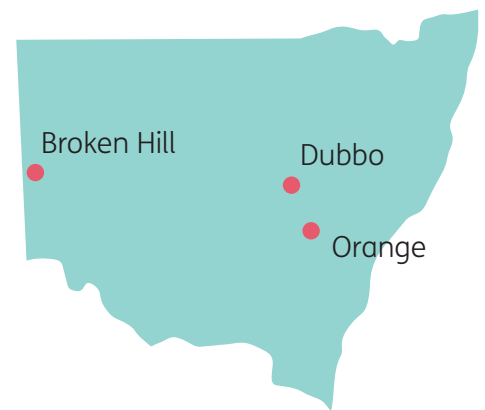


343

participants supported to achieve their goals and live life how they choose.




Average **18,500** hours of services delivered to adult participants fortnightly.



230 participants attended **Community Access programs.**

Children & Young People

43  Delivered residential children's services for **43** CYP

Delivered respite and community care services for **47** CYP

47 

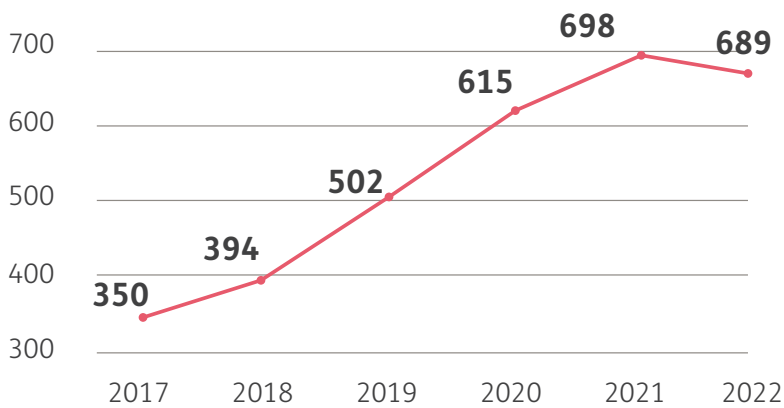


235,368 hours of service per year delivery for Children's service



People and Culture

Staff Numbers



Overall Employment Inclusivity 54%

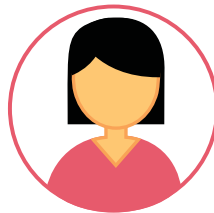
Aboriginal & Torres Strait Islander **13%**

Culturally & Linguistically Diverse **35%**

2021 Staffing



46%
MALE



54%
FEMALE



Over the past year the CEO held a series of pulse sessions which included staff from all areas of the business. We also run a series of monthly pulse surveys throughout the year where staff have the opportunity to provide feedback and input. One of the highlights that came from these surveys were staff felt we were an inclusive organisation:



Employer of Choice



Informed about the Westhaven activities



Opportunities and support for career progression

Our Services

Westhaven offers a diverse range of services including social, recreational and community participation for Adults and Children and Young People (CYP) with disability.

At Westhaven our services are designed to provide positive and meaningful experiences and support our participants to:

- Maintain or to become more independent
- Obtain gainful employment
- Meet their goals
- Develop skills
- Access the community
- Assist people with their daily disability support needs
- Live life the way they choose.



Children & Young People (CYP)

Westhaven Children Services strives to provide Children and Young People (CYP) with an experience they can count on by providing a range of quality services, including:

- Intense Therapeutic Care for CYP with a Significant Disability, known as ITC-SD, is funded by the NSW Department of Communities and Justice (DCJ). This was a three-year contract; DCJ has approached Westhaven to provide this service ongoing for an additional five years.
- Further to this, Westhaven provides NDIS-funded Community Participation and Short Term Accommodation (STA) to CYP who are living at home with their families.

Westhaven has also successfully tendered for the Short Term Emergency Placement (STEP) contract for CYP funded by DCJ, whose placement has broken down. The purpose of this program is to decrease the number of CYP being supported in motels across NSW.

Westhaven bases its service delivery on ensuring the services are of high quality, safe, personalised, outcome-driven, and the voice of the CYP is at the heart of what we do.

The Children Services team supports CYP with extremely high support needs related to their disability or multiple disabilities and who have experienced severe forms of trauma, neglect, abuse or adversity.

Like all other service providers, Westhaven's Children Services has experienced the challenges of COVID 19 first-hand. The staff at Westhaven provided the CYPs with consistent quality care throughout the lockdown periods and even when CYPs presented COVID-19 positive.

Westhaven would like to thank all the staff for their ongoing commitment and support that was provided to the CYPs during these difficult times.

Westhaven Children Services has expanded its service offering by 10% to provide additional CYPs with a safe and secure home-like environment in a Therapeutic Care Setting.

Adult Disability Services



Our commitment in 2021/22 remained focused on delivering client-centric, high quality programs and activities that provide whole of life support for our participants, including enabling choice and control and supporting our participants to live life the way they choose.

Whilst still operating in challenging COVID-19 times our services have continued to see organic growth across multiple services in all locations.

Fostering and supporting the strong relationships Westhaven has developed in Broken Hill and Orange communities has seen continued growth across both accommodation and community services.

Westhaven currently has 111 SIL participants living in 38 houses across Central West/Orana and Far West NSW. We are also providing Community Participation to 230 NDIS participants and In Home Support Services to 45 participants in the Central West/Orana and Far West NSW.

With a workforce of 19 Supported Employees, Westhaven Supported Employment has continued in the Two Sheep for Your Two Feet Ugg boot manufacturing and Yard Care/Mowing Services.

The team has been busy this year producing over 675 pairs of Ugg boots and sold 1243 woollen items.

Westhaven Employment opportunities continued with the Customised Employment (CE) program and also School Leaver Employment Supports (SLES).

Our highlights include:

- Jack transitioned from SLES to CE in January 2022. During his time in CE he was supported in work experience. Jack was offered paid employment with Ben and the crew at Lawn-Pro Dubbo once the work experience was completed.
- Tim gained employment after completing work experience at Totally Work Wear in May however asked for extra support from the CE program

to gain travel training skills. Tim lives outside of Dubbo and was supported to learn the bus timetable and routes which would help him to get to and from work. Tim was also supported and coached to successfully gain his L Drivers Licence.

- Brian and Kylie engaged in Work Experience at (self identified) industries of interest and created healthy relationships with the employers. Brian volunteered at The Salvation Army and Kylie completed work experience at Wilay Cafe & Club Dubbo.
- Jon reached his employment goals last year when he was offered employment at The Pastoral Dubbo. This year he was again supported in travel training as he had moved residences and required support to learn the bus system. Jon is now highly capable to catch the bus to and from work and also to and from Centrelink to report his earnings each fortnight. The Pastoral, Dubbo Buslines and Centrelink have been wonderful to work with as Jon gains independence in the community. Jon has recently been offered more hours at work.

Our focus for the next 12 months continues on personalised service delivery, with the participants and staff at the centre of everything we do.



John

People and Culture



Our staff are at the centre of the service Westhaven delivers, enabling our participants, children and young people to live life the way they choose. We work together to ensure that Westhaven has the right support in the right place at the right time.

Westhaven's service offering continued to expand over 2021/2022. To keep pace with increasing need, in 2022 we introduced group support worker interviews and face to face corporate induction. As at June 2022 our overall headcount is continuing to grow, and presently sits at just under 700.

Westhaven takes the compliance of our people as our licence to operate. With the introduction of the Covid 19 Public Health Order and mandatory vaccination and booster requirements in late 2021, the majority of our people chose to comply, understanding the impact and importance being vaccinated for our participants, children and young people and the community in which we live and work. Our Working With Children, National Disability Insurance Worker and Residential Care Worker Check systems are robust.

Over 2021/2022 we decreased our reliance on casuals with a focus on casual conversion, and offering our people stability in employment. Our largest employee group is engaged with Westhaven on a part time basis, and Westhaven positively supports requests for flexibility and supporting work life balance.

Westhaven celebrates and nurtures an inclusive, diverse and supportive workplace. At June 2022 13.4% of our people identify as Aboriginal and Torres Strait Islander, and 35% of people identify as being from a Culturally and Linguistically Diverse background. In 2021/2022 our signature events acknowledged and celebrate the diversity of our people:

- International Day of People with Disability
- Christmas
- International Women's Day
- Holi Day
- Men's Mental Health Week

Looking forward to 2022/2023 we have a number of planned initiatives to enhance the employee value experience, including diversity and inclusion work, reconciliation action plan and leadership development.



International Women's Day



International Women's Day



Group support worker interview



Corporate induction session



Men's Mental Health Week



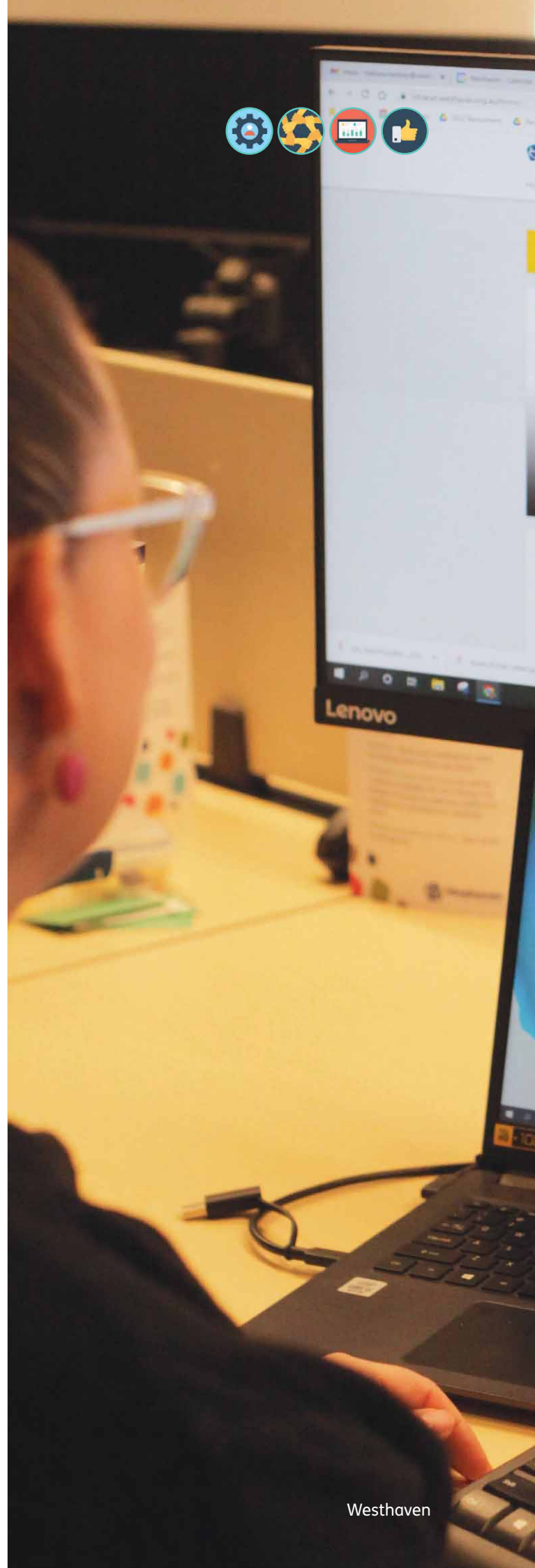


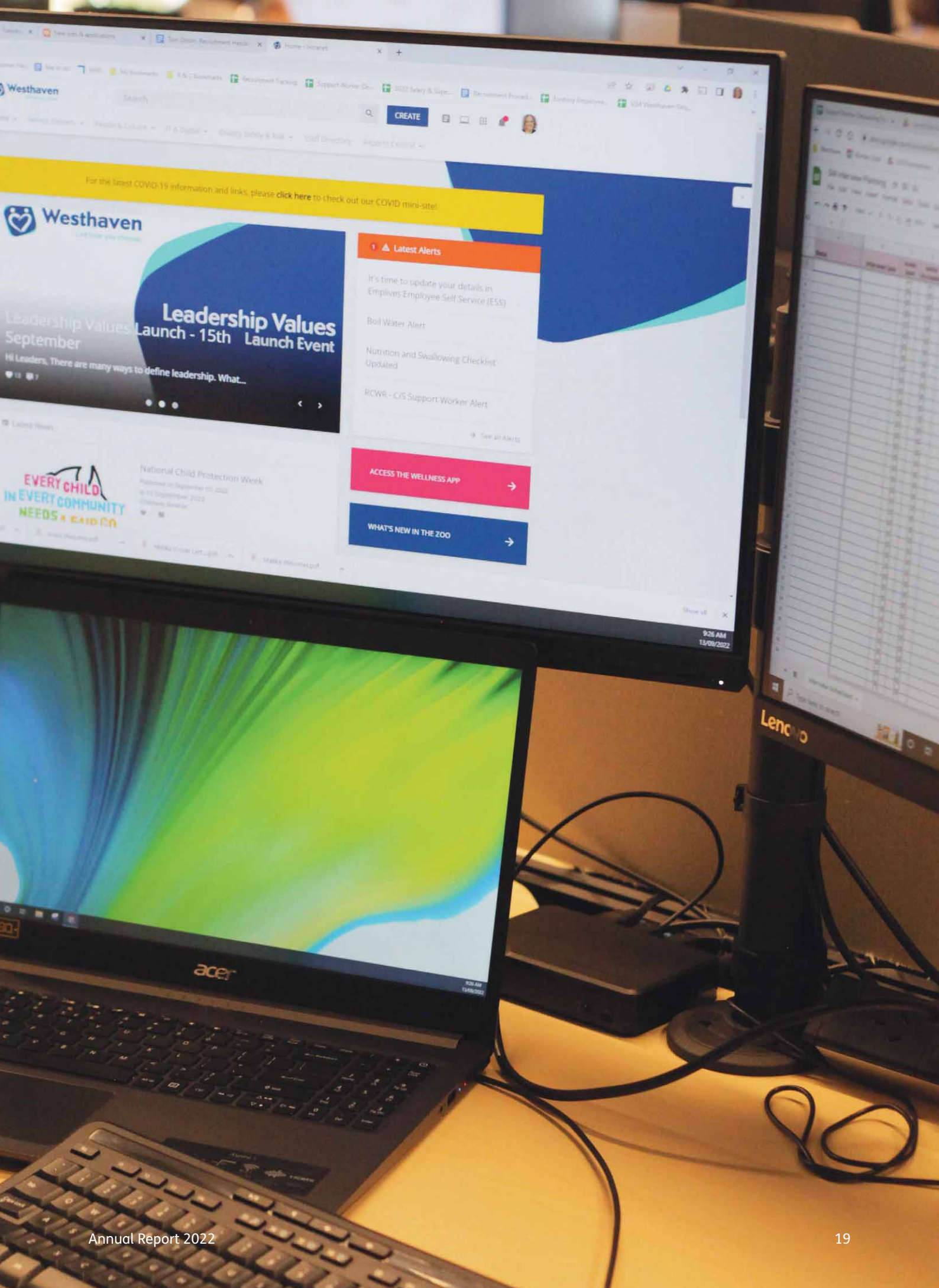
IT & Digital

The FY21-22 fiscal year was productive, with our team rolling out a very practical awareness training program for staff and making incredible inroads to providing improved insights to drive effective decision-making regarding Participant/CYP supports.

We also successfully navigated and supported staff and Participants & CYPs through an external Cyber Security Incident. And we are continuing to support our Participants & CYPs and their families.

We look forward to another exciting year with several projects to assist the support of our Participants & CYPs and streamline the services provided to our communities.





Property



Zapti is a not for profit property manager that provides its services to organisations in the social sector throughout Central and Far West NSW. Our purpose is to deliver best-in-class specialised property management services that enable a quality, safe and person-centred experience for customers across our safe and sustainable property portfolio. It was identified that there was a need in the community for properties to be safe and fit-for-purpose for people with disabilities to live in. With years of industry specific experience and deep local knowledge our team has a strong understanding of the experiences, needs and wants that people with disabilities need when it comes to their home.

Over the past 12 months Zapti has completed over 3300+ maintenance jobs, sourced and established 10 new properties for people with disability to call home in Central West, provided Facilities Management to a portfolio of 100 homes and generated \$1.4 million in revenue. All revenue surplus is invested back into the community and used to enhance our operations to achieve better housing outcomes to more providers as part of our strategy plan.

We invested in effective software systems to not only provide regular updates on jobs to our customers but also capture job response time for each job through a 4 category system - Priority 1 - Emergency Repairs (4 hours), Priority 2 - Emergency Repairs (2 Days), Priority 3 - Priority Repairs (7 days) and Priority 4 - Non Urgent Repairs (28 Days), Zapti has achieved a response rate of 97% across 3300+ jobs completed. In addition, through our inclusive customer satisfaction platform where people with disability can complete a series of short questions, Zapti has achieved a satisfaction rate of 4.6/5 from over 200 responses.

Zapti also increased the number of unique services we offer to include the following; Facilities Management, Property Repairs & Maintenance, Property Search, Property Establishment and

Property Development. Zapti plans to include Fleet Management and NDIS Home Modifications to this list in the near future.

Zapti has commenced the development of a three year strategic plan that focuses on the following key strategic pillars;

OUR Quality - Making Safety, quality and compliance a priority.

OUR Impact - Create sustainable growth and impact of our services

OUR Experience - Deliver a person-centred and engaging experience

OUR Value - Provide value for money in the services we offer.

Our goal is to provide our unique services to other providers not just in Disability Services but throughout the Social Sector to capture Aged Care & Social Housing in Central West, NSW.





Excelsior Housing Services is a disability accommodation provider that delivers tenancy and housing management services. Its partnership with Westhaven has strengthened over the financial year, underpinned by strong organic growth.

With a development pipeline of 9 Specialist Disability Accommodation sites, the service has sought to create housing opportunities that are built to meet the needs of future consumers, including those with Robust and Accessible housing needs.

The Mission of Excelsior Housing Services is to provide quality housing that enables people to achieve their goals and thrive. Excelsior Housing Services has delivered on this through a number of strategic and operational improvements.

Excelsior Housing Services provides accommodation for over 220 NDIS participants, and Children and Young People in 100+ homes. The Excelsior Housing Services portfolio has grown by 14% over the year, with particular growth in the Orange region. Its occupancy rate remains extremely strong at 92% and maintains a customer satisfaction of 94%.



At the end of June 2022 marked the first full year of operations of the Fund, being the Excelsior Housing Investment Trust and the registered SDA provider Excelsior Housing Services, stapled to the trust.

The Fund has continued to deliver on the original vision established by Westhaven to provide for people with a disability to have access to high quality safe and stable housing and to set the standard for disability accommodation and service delivery, to help them “live the life they choose”.

The Fund has grown to manage a portfolio of 100+ properties with \$30M Gross Asset Value and has a

strong pipeline of new specialist disability housing construction underway in regional NSW with the first of 9 new builds ready in Q4 2022.

The Fund has demonstrated strong capital management with statutory net profit of \$3M, zero debt and expected distributions of 1.1cents per unit.

Looking ahead the fund is finalising bank financing of approx \$15M which will fund the development pipeline and acquisitions in line with the approved strategy and budget for the next financial year.

Board of Directors



Westhaven's Board of Directors consists of 6 Non-Executive Directors who work with the CEO by assessing Westhaven's overall business and compliance performance. The Board brings a wealth of knowledge and expertise which augments Westhaven's ability to grow as an organisation.

Each of these Directors:

- believe that every person deserves the chance to lead a rewarding life
- has business experience
- understands the principles of good governance
- is committed to the concept of social justice



Matthew Irvine

Chairman

Matthew joined the Board in 2018. He is a Graduate and Fellow of the Australian Institute of Company Directors (FAICD). Matthew is an accomplished leader in the Not-For-Profit sector, with extensive experience at the level of Chair, President and Director. He has a high degree of financial literacy and experience in analysis and forecasting. Matthew holds postgraduate qualifications in strategy, risk, corporate ethics, industry relations corporate and community governance. He is committed to serving the communities of Western NSW. Matthew has been Chair of the Board since 2018 and is also a member of the Westhaven Finance Committee and the Westhaven Corporate Governance Committee.



Diane Gray

Director

Diane joined Westhaven as a Non-Executive Director in September 2019. She is a member of the Westhaven Corporate Governance Committee and Culture Working Group. Diane has over 25 years of experience working with people with disabilities in learn-to-swim and high-performance swimming and aquatic therapy and has a family member (brother) born with an intellectual disability. Diane has post grad qualifications in Marketing & HR Management.



Grahame Marchant

Director and Chair of the Finance Committee

Grahame has been a Non-Executive member of the Westhaven Board since 2014. He has an Associate Diploma in Local Government Administration. Grahame is a retired Local Government Director of Administration and Finance and brings considerable skills and experience to the Westhaven Board in areas including Corporate Governance, Strategic Planning, Financial Planning and Reporting, Risk Management and Asset Management.



Grant Simpson

Director

Joining the Westhaven Board in 2018, Grant brings over 27 years of leadership experience in the corporate and not-for-profit sectors. Grant has senior executive experience in human services as Director of Marketing & Partnerships for Anglicare, in medical research as Foundation Director for Neuroscience Research Australia and in aged care as CEO of MWP Care. He is currently the CEO of Lifeline Darling Downs and South West QLD. Grant is a Graduate of the Australian Institute of Company Directors (GAICD) as well as a member of the Australian Institute of Management and Fundraising Institute Australia. Grant is also a Member of the Excelsior Fund Investment Committee representing the Westhaven Board and a Non-Executive Director of Zapti Ltd. He was appointed to both these positions in February 2021.



Melissa Ashton-Garard

Director

Melissa joined the Westhaven Board in 2018 and brings experience in strategy development and business factors including legal, contractual, financial and marketing. Melissa holds post graduate certification in Law and is a Graduate of the Australian Institute of Company Directors (GAICD). Melissa is also a member of the Westhaven Corporate Governance Committee and Culture Working Group.



Andrew Harvey

Director and Chair of the Corporate Governance Committee

Andrew joined the Westhaven Board in 2016 and is currently Chief Executive Officer of Community Options Australia Limited. Andrew brings over 25 years of management experience in local government, community and the not for profit sector in New Zealand and Australia. He previously held the roles of Chief Executive Officer of the Western Health Alliance Ltd which operates the Western NSW Primary Health Network and CEO of the Darling Downs South West Queensland Medicare Local Limited. Andrew has a Bachelor of Agricultural Science, a Graduate Certificate in Management and is a Graduate of the Australian Institute of Company Directors (GAICD). Andrew also brings over 15 years experience working in Local Government management roles across Australia and New Zealand. Andrew is also the Chair of the Westhaven Corporate Governance Committee.

Senior Leadership Team

The Westhaven Executive Leadership Team is led by CEO Andrew Everett.

The leadership team continually focuses and aligns the purpose and values of the organisation to support the outcomes of participants, children and young people to live life the way they choose.

Each of the members in our leadership team bring their own experience, qualities and skills to enable service delivery to be led by participant-focused outcomes supported by a culture of digital innovation, data and insights and empowered decision making to realise Westhaven's vision.

Senior Leadership Team



Andrew Everett
Chief Executive Officer



Peter Jones
Chief Financial Officer



Lynda Haksteeg
General Manager of
Corporate Services



Ben Camilleri
Director of
IT & Digital Services



Cath Deveigne
General Manager of
Children's Services



Penny Gibbs
General Manager of
Adult Services



Karen Meredith
EA to CEO



Kylie Peacock
Director of
People and Culture



Brandon Weeks
General Manager of
Zapti Ltd



Andrew Pansini
General Manager of
Excelsior Housing Services

Client Council

Client Council provides an opportunity for people with disability to participate in the decision making of the organisation and provide feedback to the leadership team and the board on how the services are experienced by the people with disability. Council meetings were held quarterly.

Codee Holmes
Mel Rule
Peter Fraser
Peter Ward

Christopher Marshall
Nathan Hudson
Stephen Sharp
Petrina Byrne

David Burgess
Trish Deveigne
Peter Nott-Chaplin
Andrew Everingham

Sarah Everingham
Hayley John
Jess Kelleher
Max Tracey

A Warm Thank You

Westhaven would like to thank the following organisations and individuals that partnered with us through the 2021-2022 year. Thank you for your support, collaborative work and dedication to helping us provide environments that allow adults, children and young people to live life the way they choose.

Our Partners and Major Supporters





Financials

Extract from the Financial Report 30 June 2022

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WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

FINANCIAL REPORT - 30 JUNE 2022

AUDITOR'S INDEPENDENCE DECLARATION UNDER S307C OF
THE CORPORATIONS ACT 2001 TO THE DIRECTORS OF
WESTHAVEN LIMITED AND CONTROLLED ENTITIES

In accordance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the *Corporations Act 2001*, as lead auditor for the audit of Westhaven Limited and its controlled entities, I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022 there have been:

- (a) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* and the *Corporations Act 2001* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

21 September 2022

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2022

	Notes	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	7	3,659,988	3,995,821
Trade and other receivables	8	2,970,725	4,034,717
Inventories	9	60,534	148,785
TOTAL CURRENT ASSETS		6,691,247	\$8,179,323
NON-CURRENT ASSETS			
Investment properties	10	29,865,000	-
Property, plant and equipment	11	3,610,093	26,308,107
Deferred tax assets	6	7,160	-
Right-of-use assets	12	1,151,117	1,731,038
TOTAL NON-CURRENT ASSETS		34,633,370	\$28,039,145
TOTAL ASSETS		41,324,617	\$36,218,468
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	13	3,906,012	3,542,606
Employee benefits	14	2,968,278	3,034,075
Lease liabilities	15	200,275	383,236
Current tax liabilities	6	80,845	-
TOTAL CURRENT LIABILITIES		7,155,410	\$6,959,917
NON-CURRENT LIABILITIES			
Trade and other payables	13	8,492	23,294
Employee benefits	14	852,947	627,783
Lease liabilities	15	1,107,915	1,428,295
TOTAL NON-CURRENT LIABILITIES		1,969,354	\$2,079,372
TOTAL LIABILITIES		9,124,764	\$9,039,289
NET ASSETS		32,199,853	\$27,179,179
FUNDS			
Accumulated funds		32,199,853	27,179,179
TOTAL FUNDS		32,199,853	27,179,179

These pages are an extract from the general purpose financial report

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2022

	Notes	2022 \$	2021 \$
Revenue	4	62,082,868	58,783,472
Other income	4	4,694,269	-
		66,777,137	58,783,472
EXPENSES			
Administration expenses		(530,524)	(778,259)
Client expenses		(963,275)	(844,910)
Cost of sales		(169,988)	(88,590)
Depreciation	5	(853,886)	(905,389)
Employee benefits expense		(52,798,209)	(48,026,078)
Finance costs	5	(61,014)	(80,753)
Insurance		(117,034)	(168,319)
Loss on disposal of property, plant and equipment	5	(1,938)	(67,121)
Motor vehicle expenses		(573,611)	(507,794)
Professional fees		(1,504,741)	(3,150,112)
Property costs		(630,274)	(443,554)
Rent and utilities		(1,361,967)	(1,006,198)
Repairs and maintenance		(434,730)	(112,379)
Other expenses		(1,665,996)	(1,723,734)
		(61,667,187)	(57,903,190)
Surplus before income tax		5,109,950	880,282
Income tax expense		(89,276)	-
Surplus for the year		5,020,674	880,282
Other comprehensive income		-	-
Total comprehensive income for the year		5,020,674	880,282

These pages are an extract from the general purpose financial report

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

STATEMENT OF CHANGES IN FUNDS FOR THE YEAR ENDED 30 JUNE 2022

	Accumulated Funds \$	Consolidated Reserves \$	Total \$
Balance at 1 July 2020	14,559,937	11,738,960	26,298,897
COMPREHENSIVE INCOME			
Surplus for the year	880,282	-	880,282
Other comprehensive income	-	-	-
Total comprehensive income for the year	880,282	-	880,282
Transfers to (from) reserves	11,738,960	(11,738,960)	-
Balance at 30 June 2021	27,179,179	-	27,179,179
Balance at 1 July 2021	27,179,179	-	27,179,179
COMPREHENSIVE INCOME			
Surplus for the year	5,020,674	-	5,020,674
Other comprehensive income	-	-	-
Total comprehensive income for the year	5,020,674	-	5,020,674
Balance at 30 June 2022	32,199,853	-	32,199,853

These pages are an extract from the general purpose financial report

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2022

		Consolidated	
	Note	2022 \$	2021 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		2,736,578	2,786,896
Payments to suppliers and employees		(62,388,040)	(56,162,074)
Grants received		23,668,773	21,552,992
NDIS funding		38,910,155	30,422,231
Government support - COVID-19		-	4,257,000
Donations		46,251	26,827
Interest received		3,425	27,082
Interest paid - other		(1,172)	-
Interest paid - leases		(59,842)	(80,753)
Net cash flows from operating activities		2,916,128	2,830,201
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment		11,667	622,919
Purchase of property, plant and equipment		(3,103,786)	(7,427,236)
Net cash flows from investing activities		(3,092,119)	(6,804,317)
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of lease liabilities		(159,842)	(347,960)
Net cash flows from financing activities		(159,842)	(347,960)
Net increase/ (decrease) in cash and cash equivalents		(335,833)	(4,322,076)
Cash and cash equivalents at the beginning of the year		3,995,821	8,317,897
Cash and cash equivalents at the end of the financial year	7	3,659,988	3,995,821

These pages are an extract from the general purpose financial report

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

FINANCIAL REPORT - 30 JUNE 2022

DIRECTORS' DECLARATION

The Directors of Westhaven Limited declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2022, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and:
 - (a) comply with *Australian Accounting Standards - Simplified Disclosures*; (including Australian Accounting Interpretations) and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
 - (b) give a true and fair view of the financial position as at 30 June 2022 and of the performance for the year ended on that date of the group.
2. In the opinion of the Directors, there are reasonable grounds to believe that the group will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Matthew Irvine
Director

Dubbo, 21 September 2022



Grahame Marchant
Director

Dubbo, 21 September 2022

These pages are an extract from the general purpose financial report

WESTHAVEN LIMITED
AND CONTROLLED ENTITIES
ABN 56 000 543 046

FINANCIAL REPORT - 30 JUNE 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
WESTHAVEN LIMITED AND CONTROLLED ENTITIES

Opinion

We have audited the accompanying financial report of Westhaven Limited (the parent entity) and Westhaven Limited and its controlled entities (the group) which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Directors' Declaration of the consolidated entity comprising the parent entity and the entities it controlled at the year's end or from time to time during the financial year.

In our opinion the financial report of Westhaven Limited (the parent entity) and Westhaven Limited and its controlled entities (the group) is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the group's financial position as at 30 June 2022 and of its financial performance for the year then ended, and
- b) complying with *Australian Accounting Standards - Simplified Disclosures* and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the group in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the group, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Going Concern

Without modifying our opinion, we draw attention to Note 2. These conditions indicate that a material uncertainty exists that may cast significant doubt on the company's ability to continue as a going concern. Our opinion is not modified in respect of this matter.

Directors' Responsibility for the Financial Report

The Directors of the group are responsible for the preparation of the financial report that gives a true and fair view in accordance with *Australian Accounting Standards - Simplified Disclosures* and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

These pages are an extract from the general purpose financial report

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
WESTHAVEN LIMITED AND CONTROLLED ENTITIES**

Directors' Responsibility for the Financial Report (continued)

In preparing the financial report, the Directors are responsible for assessing the group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the group or to cease operations, or have no realistic alternative but to do so.

The Directors are responsible for overseeing the group's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

21 September 2022









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